

POLICY

RETURN OF NEW PRODUCT

Purpose

Return of new tires from customers.

Definitions

Return of Product: A situation in which a buyer does not want a new product and returns it to the company.

Policy

New products purchased from Omnisource may be returned under the following circumstances:

1. Item must have been purchased within 60 days. No new product returns will be accepted after 60 days.
 2. Items purchased longer than 30 days will be assessed a restocking fee of 10% of the original purchase price.
 3. Items of which to be returned must have a DOT date of 2 years or newer. Exclusion of this are for items purchased within 30 days, unless purchased on a closeout sale.
 4. Tires/Items must be in the following condition:
 - a. Tires/Items must be in new sell-able condition
 - b. Stickers must be intact or in original packaging
 - c. Tires must not have been mounted
 - d. Tires/Items must not be discontinued
 5. Special Order non-stocking items are non-returnable.
 6. Any freight charges associated with Special Ordered items is non-refundable.
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